

Cancellations and refunds

Where possible we will attempt to refund delegates who are unable to attend WSC2015, AND who have given us sufficient notice so that we can offer their place to another delegate. However, refunds may not always be possible and are at our discretion.

Food Hygiene by eLearning – delegates who are unable to sit their examination will receive a £50 refund provided sufficient notice is provided.

We are unable to refund any other costs associated with WSC2015 and the attendance or otherwise on a Seafood Academy training programme.

Demand and Dates of Courses

Some of our courses are available on multiple dates. We reserve the right to amend the dates of courses to accommodate the maximum number of delegates (subject to our maximum group size limits) during WSC2015. In the event that our amendments disadvantage a delegate to the point that they are unable to attend the course then a full refund of course fees will be provided.

We will avoid making late amendments and will clearly inform all prospective trainees once course dates and other details are fixed. If possible we will confirm final details by July 2015 or earlier.

Each course has a minimum group size for viability and a maximum group size to ensure quality of delivery.

When booking travel and accommodation you should be aware that we may change the dates of a course, or even cancel a course up until the point we declare a course 'confirmed'.

Bookings and Payments

Bookings should be made as soon as possible. Once sufficient bookings have been taken to make a course viable we will issue an invoice for immediate payment. Invoices will be issued by the Sea Fish Industry Authority.