

Title	Monitor effectiveness of food retail operations				
Ofqual unit ref	H/602/4580				
Level	3	Credit value	2	GLH	12
Learning Outcomes			Assessment Criteria		
The learner will:			The learner can:		
1 Monitor retail operations			1.1 Monitor retail operations against targets		
			1.2 Check that the quality of the products and customer service are maintained		
			1.3 Adapt allocation of work activities to meet changing priorities and targets		
			1.4 Report factors influencing effectiveness which are outside their own area of responsibility to the relevant people		
			1.5 Make recommendations to improve retail operations to the relevant people.		
2 Control risk in the workplace			2.1 Monitor correct and safe use of all tools and equipment to minimise risk		
			2.2 Identify promptly and take corrective action regarding potential and actual hazards in the workplace.		
Unit purpose and aim(s)					